Converge® Series Combi Ovens
with Deluxe Control

Rep Chef's Start-Up Checklist

ALTO-SHAAM.

Before Start-Up
- ☐ Record serial and model number
- ☐ Have customer register oven

On-Site
- ☐ Remove all packaging
- ☐ Check electrical hookups and test if active
- ☐ Check for 2-inch (51mm) clearance on oven
- ☐ Check to make sure all jet plates are installed correctly.
- ☐ Check to make sure blowers and heaters in each individual chamber are working correctly.

Introduction
- ☐ Plug, power button, master power switch, high limit resets, breaker accessed via side panel, USB, check fan light, touchscreen controls
- ☐ Jet plates, door glass, metal gasket

Touchscreen Controls
- ☐ Check network connections if using ChefLinc
- ☐ Menu icon
- ☐ Gears/Settings button
  - • Changing home screen setting
- ☐ Recipes icon
- ☐ Manual cook icon
- ☐ Chamber light icon
- ☐ View oven info
- ☐ Handle Light – demo how to enable
- ☐ Individual chamber control – visually demo by selecting different chambers and explain
- ☐ Sounds – explain different settings
- ☐ Time – set time and date
- ☐ USB – upload recipes, download recipes, update software
  - • Default pass code: 12345
  - • Demo how to change pass code
- ☐ Language – change languages
- ☐ Temp Units – °F or °C
- ☐ Lockable features
  - • Manual cooking
  - • Settings screen
  - • Recipe editing
  - • Auto screen lock

CMC-H2H

CMC-H3H

Cooking
- ☐ Demo preheating
- ☐ Demo
  - • Create a recipe
  - • Create a recipe with an action step – explain how to acknowledge the action was completed.
  - • Create a category
  - • Run the recipe
  - • Recipe management
- ☐ Demo manual cooking
  - • Set time
  - • Set temperature
  - • Set air speed
  - • Set humidity

Cleaning
- ☐ Demo cleaning the oven
  - • Cool down oven
  - • Explain correct cleaning chemicals
  - • Explain catalyst wash

High Limit Switch
- ☐ User shows the high-limit switches

Q&A Session
End-user's questions
- ☐ Answer questions as necessary

Review
Have user demonstrate:
- ☐ Finding the cleaning program
- ☐ Creating a cooking recipe
- ☐ Editing cooking recipe

Resources
- ☐ Review the Operator's Manual with user
- ☐ Review ChefLinc and or set-up
- ☐ Review Parts Finder page on website
  - *Use your unit's serial number to find service parts*
- ☐ Review where to find videos on the website
- ☐ Review accessories catalog

CONTACT INFORMATION
Alto-Shaam Service   1-800-558-8744

Name _____

Phone _____

Serial number is required for all inquiries.
Always include both model and serial numbers in any correspondence regarding the appliance.

Model: _____

Serial Number: _____

Purchased From: _____

Date Installed: _____