
CONVERGE® MULTI-COOK OVENS

Factory-Authorized Installation Program for U.S.A. & Canada



Ensure optimal performance of your Converge oven from the start

PRE-INSTALLATION SITE SURVEY ensures your location is ready for installation.

FACTORY-AUTHORIZED INSTALLATION by trained service technicians.

Professional **MECHANICAL START-UP** completed by technician at time of installation to ensure proper function.

Declining this service will **INVALIDATE ANY WARRANTY CLAIMS RELATED TO IMPROPER INSTALLATION.**

AUTHORIZED SERVICE AGENT (ASA) RESPONSIBILITIES:

Note: The ASA will move equipment as long as it is within 5' [1524mm] of the final landing place and it is an unobstructed path.

- Traveling to site; within 60 miles [120 miles round trip]; within 97km [194km round trip]
- Performing pre-installation site visit and completing pre-installation checklist
- Assembling and installing accessories [Ventech™ hood, RO system]
- Making final connections to all existing utilities within 3' [914mm] of the oven [electric, water, drain]
- Performing mechanical start-up of the oven
- Uncrating oven, placing on stand [if applicable], and setting in place
- Leveling the unit [report if flooring area is not leveled]
- For any install kits order by the customer, any parts left over will be given to the customer to do as they wish with them.

ALTO-SHAAM INSTALL PROGRAM REP RESPONSIBILITIES:

- Managing the process from order receipt through installation
- Managing receipt of site contact information
- Alerting the ASA partner that an installation has been purchased and a pre-installation site survey is required
- Receiving and storing all pre-installation, installation, and start-up paperwork

NON-DISCOUNTABLE FACTORY LIST PRICING:

Refer to AutoQuotes for current pricing.

STANDARD PRICING EXCLUDES:

- Recommended installation kit(s) [purchased separately]
- Installation materials required in place of an installation kit
- Additional materials required beyond what is in the installation kit due to the specific location being installed
- Delivery to the end user location, or directly to the ASA
- Moving the unit to within 5' [1524mm] of final destination
- Addressing any site related issues
- Additional visit beyond the pre-site inspection and the installation/start-up visit
- Special licensing or permits
- Overtime labor or additional travel beyond 120 miles round trip
- Removal of packing material, and removal/scraping of old unit
- Installation of a water filtration system, unless water treatment installation was purchased as part of the installation program.

END USER RESPONSIBILITIES:

- The end user must supply the materials required for the installation. It is highly recommended that customer purchase a Converge installation kit that includes most items required for a typical installation. The end-user has the option of providing the materials for installation themselves or purchasing the materials from an ASA.
- Any additional services not covered under the installation program will need to be paid to the ASA directly.
- The equipment to be installed must be positioned within 5' [1524mm] of its final destination on-site with an unobstructed path to the installation area. Additional charges may apply if this criteria is not met.
- Ensure that all existing/final utility connections needed, meet all applicable federal, state and local codes.
- Drinkable water supply line that meets the water requirements listed on the spec sheet(s) with a completion of a water analysis from the supply line.
- Units will be shipped even if the pre-site inspection has not been done.

INSTALLATION AREA REQUIREMENTS:

- Must include a level, non-combustible surface for the oven to be installed upon
- Oven must not be affected by steam, grease, dripping water, high temperatures, or any other severely adverse condition
- 18" [457mm] is recommended [not required] for service access above the oven. Any moving of equipment may result in additional charges
- Must have an ambient temperature above 60°F [16°C], with a maximum non-condensing relative humidity of 95%
- Must include a floor drain within 3' [914mm] of oven, but not directly underneath the oven
- All utilities must be ready for final connections. If this criteria is not meant, the service agency may charge for the return visit.
- Must have a clean, drinkable water supply line that meets the water requirements listed on the spec sheet(s). If needed, based on water analysis, Alto-Shaam recommends that a water filtration system be purchased and installed before scheduling the installation visit.

UTILITY CONNECTION REQUIREMENTS:

- One dedicated circuit per oven with a junction box or electrical disconnect positioned within 3' [914mm] of unit.
- Two cold-water inlets per oven – drinking quality within 3' [1m] of where each appliance will be installed.
- One treated water inlet: 3/4" Male NPT connection. Line pressure 30 psi minimum dynamic and 90 psi maximum static [200-600 kPa] at a 0.6 L/min [0.158 gal/min] minimum flow required for treated water.
- One untreated water inlet: 3/4" Male NPT connection. Line pressure 30 psi minimum dynamic and 90 psi maximum static [200-600 kPa] at a minimum flow rate of 15 L/min [4 gal/min]. Water drain: 1-1/2" [40mm] connection with a vertical vent to extend above the exhaust vent. Materials must withstand temperatures up to 200°F [93°C]
- Water supply connection to be 3/4" NPT male fitting.

ADDITIONS TO INSTALLATION OPTIONS (PRICING MAY VARY):

- Single Converge with an Pentair Kit OPS175CR/5 [#5031203] Reverse Osmosis System [includes one Chloramine Filter] installation.
- Stacked Converge units with an Pentair Kit OPS175CR/10 [#5031207] Reverse Osmosis System [includes two Chloramine Filter] installation.

Optional accessories will be additional charges with the current rates of the Converge installation program. ASA partners will be required to install these accessories should a customer purchase the Converge installation program.

All responsibilities listed above still apply to this accessory addition.

INSTALLATION KITS:

Kits are optional, but Alto-Shaam strongly recommends their use.

CONTENTS OF INSTALLATION KITS: [Parts may vary based on the kit]

KIT COMPONENTS* (KITS ARE OPTIONAL)
158" 500W 8 AWG or 10 AWG POWER CORD [WHERE NECESSARY]
ONE 90° STRAIN RELIEF BUSHING and ONE STRAIGHT STRAIN RELIEF BUSHING
TWO 1-1/2" CPVC OR COPPER PIPE 5' SECTIONS [10' TOTAL]
TWO 6' WATER LINE HOSES, 3/4" NPT FEMALE CONNECTION
TWO 3/4" NPT 90° BRASS ELBOWS FOR WATER LINE CONNECTION
TWO 1-1/2" CPVC OR COPPER 90° ELBOWS
TWO 1-1/2" CPVC OR COPPER 45° ELBOWS
ONE 1-1/2" CPVC OR COPPER TEE
ONE 1-1/2" TUBULAR TO 1-1/2" PIPE OR ONE 1-1/2" COPPER TO 1-1/2" TUBULAR NO HUB CONNECTOR
ONE FITTING, 2"X1-1/2", DWV COPPER
TWO 2" GALVANIZED DWV PIPE HANGER
ONE BRACKET, VENT HOLDER with mounting hardware
TWO FITTING, 3/4" MNPT X 3/4" FGHT BRASS ADAPTER
ONE COUPLING, 4"X2", FLEXIBLE FUNNEL

LIST OF AVAILABLE INSTALLATION KITS:

Refer to list below to select the correct kit(s) for the oven(s). One kit is required for each oven.

CONVERGE		
AMPS	CPVC	COPPER
	KIT #	KIT #
30*	5032853	5032855
40*	5032854	5032856
DRAIN PLUMBING KIT ONLY [no power cord in kit]		
n/a	5033029	5033030

* Amp Value is for cord specification

CONTACT US:

Available 24 hours a day, every day. Contact our Tech Team
at servicedept@alto-shaam.com or Toll Free at **1-800-558-8744**

[U.S. and Canada only] or **1-262-251-3800**;
follow the prompts for emergency service.

For more information visit us at: alto-shaam.com/factory-install

